

# Preparing for Employment: Sales and Service Occupations for Newcomers

## Interested in a career in sales or customer service?

Learn the skills and knowledge needed to succeed in customer-focused roles.

Discover how to:

- Provide excellent customer service
- Communicate effectively with customers and colleagues
- Handle inquiries, complaints, and challenging situations professionally
- Build confidence in sales and service interactions
- Understand workplace expectations and employer needs

Join us on **July 24, 2026 from 11:00 am to 12:30 pm**, to explore opportunities in sales and service occupations and prepare for success in the Canadian workplace

### Contact:

Melissa Tah at 226-347-3695 or [mtah@ncceinc.org](mailto:mtah@ncceinc.org) to register.  
This session will be delivered at 660 Ouellette Ave., Windsor ON

