

# IMMIGRANTS WITH OCCUPATIONAL RELATED KNOWLEDGE (IWORK)

## WORKPLACE LANGUAGE & SKILLS TRAINING



### JOIN US FOR A 4-WEEK COURSE DESIGNED TO HELP NEWCOMERS

## **English Language Training for the Food Services Industry**

June 5, 2023 to June 30, 2023

MONDAY TO FRIDAY FROM 9:00 AM TO 2:30 PM

This 4-week course is for those looking to enter the food services industry and is designed to equip you with the essential communication skills needed to succeed in the diverse Canadian workplace. The course focuses on English language skills and key aspects of the food services industry such as different types of jobs, duties and responsibilities, customer service skills, smart food services, food handling procedures, table settings etiquette, strategies to deal with difficult customers, job application and resume, health and safety, WHMIS and the Employment Standards Act.

### **Enrollment Requirements:**

- Must have a valid Language Assessment CLB 3 to CLB 5
- Must be 18 years of age or older

Clients who successfully complete the course are eligible for a job placement to help you get Canadian work experience.

### For more information or to register contact

519-258-4076 or email <u>linc@ncce1.org</u>

**Client Eligibility:** Permanent Residents, Protected Persons and Persons in Canada who have received initial approval of their application from Immigration, Refugees and Citizenship Canada.



Funded by:



Immigration, Refugees and Citizenship Canada

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