

## **VIRTUAL SERVICES**

\*For registration/eligibility please call us at: or email: You can also visit us on our website at: (519)258-4076 services@ncce1.org www.ncceinc.org



- · Provide settlement services to newcomer families by phone, email, online and texting/video calls
- · Assist with applications related to benefits available to families during the COVID-19 pandemic and other available benefits
- · Facilitate school registrations and referrals to other departments and services in the community
- · Assist newcomer families/students with online learning: EDSBY and Google accounts, setting up accounts and passwords
- · Contact newcomer families/students to relay messages from and to schools
- · Request technology from schools on behalf of families/students
- · Provide language support to schools to relay messages to families: appointments for technology pick up, protocols for pick up and confirmation of receipt
- · Translate step-by-step instructions for online learning, how to use Chromebooks, laptops and iPads, Learning Calendars
- · Provide language support during Google Meet Classrooms
- · Coordinate conference calls between families/students and school personnel
- · Provide information and refer newcomer families to available resources in the community

## **CLICK TO WATCH VIDEO**



If you are looking for Settlement Services within your children's schools and community, please connect with us

Funded by:



Immigration, Refugees and Citizenship Canada

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